



Statement: Ashton Hall Access

We have been made aware by Lancaster City Council of a major fault with the lift at Ashton Hall/Lancaster Town Hall. We have been advised that due to the severity of the fault it is likely that the lift will not be operational in time for the performance by Kit Downes supported by Täpp on Sunday 16 September.

Unfortunately the lift provides the only step-free access route to the venue, and due to the nature of this performance, we are unable to find an alternate venue. The Ashton Hall is on the first floor of Lancaster Town Hall and is accessed via 31 steps. Full, updated access information can be found here www.lancasterjazz.com/access

It is our understanding that Lancaster City Council are continuing to work with their contractors to resolve the situation as quickly, and as urgently, as possible. We will endeavour to keep you updated with any progress on the repairs.

We are offering full refunds at any time to any ticket holders who may be affected by this fault. Please get in touch with The Dukes Box Office at 01524 598500, tickets@dukes-lancaster.org, or in person at The Dukes to arrange this.

All of us at Lancaster Jazz Festival apologise unreservedly for any problems that this may cause. If you have any questions please get in touch with us at access@lancasterjazz.com and we will respond as quickly as possible.

Yours,

Matt Robinson

Artistic Director, Lancaster Jazz Festival